



13TH POLISH-GERMAN COLLOQUIUM 2022 EUROPEAN STUDENT SERVICES CONFERENCE

STUDENT SERVICES IN THE DIGITAL AGE

JULY 5-8, 2022

LODZ UNIVERSITY OF TECHNOLOGY (LUT)

Building A18 – „Fabryka Inżynierów“

ul. Stefanowskiego 1/15

90-924 Łódź

Poland

PROGRAM

TUESDAY, JULY 5, 2022

Arrival of participants

16:00-19:00 Conference Registration Desk
Check-in to LUT's student dormitory "Dom Studencki Nr. 1" or hotel

19:00-22:00 Informal welcome and standing reception

WEDNESDAY, JULY 6, 2022

9:00-10:30 Registration desk open

10:30-12:00 **WELCOME AND OPENING OF THE COLLOQUIUM:
EFFECTS OF THE CRISIS ON THE SITUATION OF STUDENTS**

What are the current developments in higher education / student services policy after the double crisis of the pandemic and the war in Ukraine? What are students' and student services' perspectives on the way back to campus: what have been the effects of a completely digital learning environment on students, of the influx of refugees? What are current students' needs and how can they be addressed?

- **Prof Krzysztof Józwik**, Rector of Lodz University of Technology & KRASP representative
- **Matthias Anbuhl**, Secretary General of Deutsches Studentenwerk (DSW)
- **Mateusz Grochowski**, Chairman of the Polish Student Parliament
- **Jannik Hellenkamp**, Student member of the Board of Directors, DSW
- **Achim Meyer auf der Heyde**, President of the International Association for Student Affairs and Services (IASAS)
- **Discussion**



Moderator: Prof Witold Pawłowski, Vice-Rector for Student Affairs, Lodz University of Technology

12:00-13:30 Lunch

13:30-15:00 STUDENT SERVICES IN A POST-COVID WORLD

How will services for students look like in a post-Covid world? Panellists will provide a four-dimensional view on the impact of the crisis on (1) student housing, (2) dining services, (3) psychological and social support, and (4) teaching and learning / information and orientation of students - what has changed in the last two years, what is likely to remain and what are the perspectives for the future?

- **Michael Gaebel**, Head of the Higher Education Policy Unit, European University Association: Impact of the Pandemic on Strategic Higher Education Development - Implications for Student Services
- **Prof Sławomir Przybyliński**, Vice-Rector for Student Affairs, University of Warmia and Mazury in Olsztyn, **Dr Cezary Kurkowski**, President of "ŻAK" Foundation, UWM in Olsztyn: Heterogeneous photographs of being a student in Olsztyn - towards a positive vision of tomorrow
- **N.N.**, STW on experiences from a student services point of view (to be confirmed)
- **Alessandro Ciro Sciretti**, President of EDISU Piemonte – regional agency for the right to university study and International Delegate of the Italian National Association for Student Affairs (ANDISU): How will student services change in the future? Experiences from Italy
- **Jean-Paul Roumegas**, Director of International Relations, Cnous: Crisis Response and Student Support in France – experiences of the Crous network
- **Dr Piotr Górski**, Vice-Rector for Student Affairs, Wrocław University of Science and Technology: Reorganization of student services at Wrocław University of Technology prompted by the challenges of the Covid-19 pandemic
- **Discussion**

Moderator: Matthias Anbuhl, Secretary General of DSW

15:00-15:30 Coffee

15:30-17:00 EFFECTS OF THE COVID-19 CRISIS ON INFORMATION, ORIENTATION, AND COMMUNICATION WITH STUDENTS

Digitalization during the pandemic has rapidly changed the forms, nature, and contents of communication and information of students. What are the new digital forms of information, orientation, and communication with and between students? What are the effects on delivering student support services? What are new ways for communication & marketing? What have been the effects of the Covid-19 crisis on digital communication with students at large?

- **Dr Katarzyna Lech-Książkiewicz**, Director of the Centre for Student Affairs, **Paulina Boroń-Kacperk**, Director of the Recruitment Office, University of Environmental and



Life Sciences Wrocław: Small does not automatically mean non-international - Measures to digitalise services for international students

- **Manuela Hildebrand**, Head of Corporate Communications, **Heiko Jansen**, Head of Social and International Affairs, AKAFÖ Bochum: Information and communication with students during the pandemic - how digitalisation saved us
- **Mateusz Grochowski**, President of the Polish Student Parliament: Experiences of the Polish Higher Education Landscape
- **Discussion**

Moderator: Prof Anna Siwik, AGH University of Science and Technology in Krakow

17:00-19:30 **Campus Tour of Lodz University of Technology (LUT)** <https://p.lodz.pl/en/about-tul/virtual-tour-tul-campus> and visit of student dormitory “Base Camp II”
<https://www.basecampstudent.com/locations/poland/lodz-rewolucji/>

19:30 **Welcome Reception and Dinner**

THURSDAY, JULY 7, 2022

9:00-10:30 **DIGITAL INFRASTRUCTURE DEVELOPMENT**

The development of digital infrastructures has specific effects on student services such as social effects on student interaction, academic effects on formats of teaching and learning, or technical effects on network capacities. What kind of digital infrastructures are being developed in the fields of campus development and student affairs and services? What are their effects? How can digitalisation be used for positive change?

- **Prof Agnieszka Misztal**, Vice-Rector for Student Affairs, Poznan University of Technology: Digital Improvements of Social Initiatives in the Age of Pandemic at Poznan University of Technology
- **Peter Höring**, Digitalization Manager, STW Karlsruhe: Digitalization as a strategic process in student services – how to implement useful digital tools?
- **Justyna Tyliba**, Head of Student Housing, AGH University of Science and Technology in Krakow: Digital infrastructure on the AGH campus in Krakow
- **Discussion**

Moderator: Michal Skalny, Director of the Department of Student Housing, Wrocław University of Science and Technology

10:30-11:00 **Coffee**



11:00-12:30 EUROPEAN STUDENT CARD: NEW DEVELOPMENTS TO BUILD A EUROPEAN DIGITAL INFRASTRUCTURE FOR STUDENT SERVICES

What are the current developments in the field of student identity registration and student data management? What is the potential of the European student card initiative in the area of student services? What national and regional solutions already exist?

- **Nadia Manzoni**, Team Leader Erasmus+ Programme, Higher Education Unit, European Commission: The European Student Card Initiative - per video link
- **Dr Tamás Molnár**, Humboldt University Berlin: Emergence of a European infrastructure for digital student services - status and perspectives of the EU project "European Digital Student Services Infrastructure" (EDSSI) – per video link
- **Marek Gosławski**, Head of Software Development Department, Poznan University of Technology: Documents and Student Services in the Polish Digital Portfolio
- **Axel Maurer**, Karlsruhe Institute of Technology (KIT): Implementation of a regional interinstitutional student ID system in Baden-Wurttemberg – the bw-Card Initiative
- **Discussion**

Moderation: Michael Postert, Managing Director of STW Karlsruhe

12:30-13:30 Lunch

13:30 *Bus transfer*

13:40-15:00 **Campus Tour and visit of the social infrastructure of the University of Lodz (UoL)**
<https://www.uni.lodz.pl/en/translate-to-english-o-uniwersytecie/campus-and-infrastructure>

15:00-20:00 **Guided tour of the city centre of Lodz and visit of the Izrael Poznański Palace**

20:00 **Dinner**

22:00 *Bus transfer to the campus*

FRIDAY, JULY 8, 2022

9:00-11:00 DIGITAL STUDENT SERVICES: INNOVATIVE PROJECTS & GOOD PRACTICE

What are innovative projects or good practices of digitalization in the fields of student housing, dining services and catering, student services administration, student finances, student health and mental health, emergency situations/crisis prevention and more?

Short project presentations:

- **Katarzyna Sławinska-Oleszek**, Head of the Career Service, Wrocław University of Technology: Changes in the work of the Career Service of Wrocław University of Technology that stay with us for a long time
- **N.N.**, STW: Use of digital tools for online counselling services
- **Alessandro Ciro Sciretti**, President of ENDISU Piemonte – regional agency for the right to university study: Declination of digital student services in Italy



- **Paula Leśniewska**, Member of the Student Council of the Lodz University of Technology: "POLISOCJAL" - an app developed by the Student Council to apply for social grants
- **Friederike von Barga**n, Head of Unit Digitalization at the DSW: Innovative digital projects from Studentenwerke
- **Jean-Paul Roume**gas, Head of International Relations, Cnous (Paris): Seamless digital services for students - the French national portal for student services messervices.etudiant.gouv.fr
- **Miroslava Hurdo**vá, Director of Student Accommodation, Charles University Prague: Digitalization of student housing services – experiences and recent innovations

Moderator: Prof Stefan Trzecieliński, Chairman of the German-Polish Working Group, Poznan University of Technology

11:00-11:30 Coffee

11:30-12:30 CONCLUSIONS – ROUND TABLE DISCUSSION

- **Prof Witold Pawłowski**, Vice-Rector for Student Affairs, Lodz University of Technology
- **Matthias Anbuhl**, Secretary General, DSW
- **Julia Chojnacka**, Member of the Student Council of the Lodz University of Technology
- **Jannik Hellenkamp**, Student representative from the Board of Directors, Deutsches Studentenwerk
- **Achim Meyer auf der Heyde**, President of the International Association for Student Affairs and Services (IASAS)

Moderator: Prof Stefan Trzecieliński, Chairman of the German-Polish Working Group, Poznan University of Technology

12:30-14:00 Lunch

Departure of participants